

Soccer Sprouts FAQ's

- Soccer Sprouts sessions will run every 8 weeks year-round.
- Within the calendar year there are 6 sessions offered.

Valid Email Address

- Please provide a valid email address when completing registration. **Email is our main form of communication!**

Location of Facility

- All classes are held at the Reno Sportsdome.
- The Reno Sportsdome is an indoor facility located at 2400 Tampa St. Reno, NV 89512

Location of Classes

- All classes are held in the following locations within the Reno Sportsdome
 - o Soccer Sprouts Room (year-round)
 - o Small Field (varies with each session)
 - o Main Field (varies with each session)

Length of Classes:

- All Soccer Sprouts classes are 45 minutes long.
- Parents are required to stay in the building during class.

Classes offered:

- o Seeds 18-24 months (with parent)
- o Seedlings 25-36 months (with parent)
- o Sprouts 2.5 – 3.5 years (with parent)
- o Seedling/Sprouts 26-40 months (with parent)
- o Buds 3-4 Years Beginners Class
- o Aspens 4-5 Years Skills (Progression Class for Buds, Saplings)
- o Saplings 3-4 Years Intermediate (Progression Class for Buds)
- o Redwoods 5-6 Years Beginners Class
- o Junipers 6-7 Years Beginners Class
- o Sequoia 8-10 Years Beginners Class

- Skills Classes 6-7 Years
- Skills Classes 8-10 Years
- Private Classes (4 or more children)

Class Ratio:

- All classes have a ratio of 1:6 (i.e. 1 coach for every 6 students)
- Some classes may have more than 6 students depending on the coach, location of class, and availability.
- Classes with more than 6 students will generally have an assistant coach participating in the class as well.

Assigning of Coaches:

- Each class is assigned a coach and it is the intention of the program to keep the same coach in the class throughout the session. However, if there is an instance where the assigned coach is not able to attend class, a substitute coach will be assigned. Assistant coaches, coaches who are training, and substitute coaches may vary.

Choosing a Class:

- If you are unsure of which class is right for your child. Visit the link on the right side of the Soccer Sprouts page for a list of class descriptions.

Registration:

- Registration for each session of Soccer Sprouts is available online.
- Registration will generally open 3 weeks prior to the start of a new session.
- Soccer Sprouts Staff will do our best to offer a variety of class times and or keep consistency of classes offered each session.

Registering for more than 1 Class:

- If a participant chooses to, they may register for more than 1 class within a Soccer Sprouts Session.
- Please contact our director at Shannon, at sprouts@renodome.com if you wish to be enrolled in multiple classes.

Completing Registration:

- All registration can be completed online via our website or in person at the Reno Sportsdome.
- Online registration can be completed by visiting our website www.renosportsdome.com and clicking on the Soccer Sprouts Tab.
- Schedules for the current session are listed on the Soccer Sprouts page.
- To register, click the **YELLOW** registration button on the right side of the page and follow the prompts.
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Fees

- The cost for an 8-week session for a new student is \$140 (\$120 for 8 week session + \$20 Annual Membership fee)
- The cost for an 8-week session for a returning student is \$120.

Discounts

- Sibling Discounts
 - o Sibling discounts are offered to those signing **2 or more** children up with in the Soccer Sprouts program. Those signing **2 or more** children up will receive a **\$15** discount for each additional child after the first child at the full rate.
 - o Sibling discounts **cannot** be applied online. To receive a sibling discount, participants must **FIRST** register online and click the “pay later” button. The discount will be applied in person.
 - o Sibling discounts can only be applied to those participating within the Soccer Sprouts program. They **may not** be used within any other programs at the Reno Sportsdome.
- New Class Discount
 - o New Class discount is offered to those who choose to create their own class. If you don't see a class time that works for you and you have at least 4 kids interested, our staff will do our best to create a class for you. If Soccer Sprouts Staff are able to create a new class for you and at least 4 kids register, your group will receive a 10% discount.

Free Trials

- All first-time participants have the option of scheduling a free trial before committing to the program.

- Free trials can be scheduled via our director at sprouts@renodome.com

Payments

- Soccer Sprouts participants have the following options listed below for completing payment.
 - o Pay online at the time of registration.
 - o Pay in person either before the first day of classes or on the first day of classes.
 - Participants who choose this option must first register online but can then click the “pay later” button.

Accepted Forms of Payment

- Credit Card (online or in person)
- Cash (in person)
- Check (in person. Please make all checks payable to Soccer Sprouts)

Availability of Classes

- To check the availability of a class, follow the instructions below
 - o Click the **YELLOW** registration button.
 - o Select either “I am a new student” or “I am a returning student”
 - o Select a class from the sub menu.
 - o Next to each class it will list availability within each class.

Wait Listing

- All classes are set to only allow a certain number of participants to register. Once the registration limit has been reached, online registration will automatically shut down.
- Wait listing is available for some classes on a first come first serve basis. If you reach the registration page and registration has closed, please either call us at 775-328-1301 or email our director at sprouts@renodome.com to be placed on a wait list.
- RSD Staff / Soccer Sprouts Staff/ Soccer Sprouts Director will contact all participants on a wait list if/when spots become available.
- If classes reach maximum capacity, participants may either be offered an alternative class time or in some cases our director will create a class.

Jerseys

- All new Soccer Sprouts students will receive a Sprouts jersey with payment of their registration fee.
- Sprouts jerseys are available for purchase for \$20.

Attire

- Participants are encouraged to wear comfortable athletic clothing.
- For all parent involved classes, parents are participating in the class with their child, please prepare accordingly.
- Our viewing area tends to be warm when it's hot outside and chilly when it's cold outside. Please dress accordingly.
- Cleats are **NOT** allowed at the Reno Sportsdome. Participants are encouraged to wear either tennis shoes or indoor turf shoes.
- Boots, ballet flats, open toed shoes, and sandals are **NOT** allowed.
- Your child **MUST** be wearing shoes to participate in class.

Required Equipment

- Shin Guards are required for the following classes:
 - o 6-7 years old Skills Class
 - o 8-10 years old Skills Class
 - o 8-10 years old Sequoias Class
- Shin Guards are recommended for the following classes:
 - o 6-7 years old Junipers Class
- Shin Guards are not required for the following classes:
 - o Seeds 18-24 months (with parent)
 - o Seedlings 25-36 months (with parent)
 - o Sprouts 2.5 – 3.5 Years (with parent)
 - o Buds 3-4 Years Beginners Class
 - o Aspens 4-5 Years Skills
 - o Saplings 3-4 Years Intermediate
 - o Redwoods 5-6 Years Beginners Class
- Water bottle. (Participants will be given water breaks)
- Participants are discouraged from bringing the following items into class:
 - o Personal toys/possessions
 - o Personal soccer ball. (All equipment is provided by the program)

Makeup Class Policies

- Soccer Sprouts will honor up to **2** make-up classes per 8-week session.
- All make-ups **MUST** be scheduled with our director Shannon Owens.
- Participants will not be allowed to attend a makeup class without approval.
- If you need a make-up class, please send Shannon an email at sprouts@renodome.com or RSD Staff an email at info@renodome.com

Refunds

- In some cases RSD will offer either full or partial refunds.
- All refunds are issued via check and will be mailed to the address on file.
- If you need a refund, please contact our director at sprouts@renodome.com or RSD Staff at 775-328-1301 or info@renodome.com

Misc. Information

- Unless you are registered for more than one class, the class you have registered for is the only class you should attend regardless of whether the same class is held at another date and time.

Questions?

- Contact our director Shannon Owens via email at sprouts@renodome.com
- Contact Reno Sportsdome Staff via email at info@renodome.com or by phone at 775-328-1301

***** Soccer Sprouts Staff / RSD Staff often experiences a high volume of calls/emails, when calling please leave us a voicemail and Soccer Sprouts / Staff RSD Staff will return all messages/emails as soon as possible. Please allow at least 24 hours for a response.***